



Family of NWPA Services

Growing Strong Families Since 1882



2014 - 2015 ANNUAL REPORT

DEAR FRIENDS,

It has been an amazing year here at Family Services of NW PA. Our teams of professionals are so committed to the children and families that we serve, and I am privileged to be part of that team. I want to thank members of our Board of Directors who freely give of their time, talents and treasure, in their oversight of our services and mission. These board members are talented professionals in their own right who volunteer their time and work diligently on behalf of Family Services of NW PA to ensure that we achieve our mission to strengthen family life by providing counseling, education and advocacy. Our board is made up of an amazing group of people who are dedicated to high quality behavioral health and social service interventions.

I also wish to thank the staff and volunteers that serve tirelessly in the various programs and services that we provide to the community. This year, we were privileged to be able to serve thousands of individuals and their families. Throughout the year, we have celebrated and shared examples of those successes. It is inspiring to hear families share how they have been able to overcome obstacles, learn new skills and truly experience success.

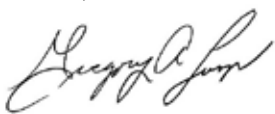
I want to remind you that the concerns and needs in our community are many. The obstacles to meeting those needs are also numerous. Fortunately, we live in a highly resilient community that prioritizes serving those in need. Our agency is fortunate to have a wonderful team of committed professionals that maintain up-to-date knowledge and skills in order to provide high quality services. To further strengthen our programs and services, heavy emphasis is placed on employee growth through professional development, training and certification opportunities. Last year, our Trauma-Focused Cognitive Behavioral Therapy (TF-CBT) was the first in Erie County to offer certified trauma therapists. In our Family Based Mental Health (FBMH) program, two employees completed an intensive three year core training to obtain certification. In Mercer County, a countywide grant allowed us to offer Motivational Interviewing Training to all therapists in our Multi-Systemic Therapy (MST) program.

During the last fiscal year, we also expanded strategic partnering efforts by developing new partners in the communities we serve. These efforts give us the opportunity not only to reach new audiences, but to produce more comprehensive services. We will continue to place high priority on seeking new collaborations, partnerships and opportunities.

None of these accomplishments would be possible without the support of our many partners, volunteers, donors and sponsors. With the support of so many individuals and agencies in our community, we are able to truly make a difference in the lives of the people we serve.

We thank you for entrusting us with the opportunity to serve those in our community.

Sincerely,



Gregory A. Loop
President & CEO



2014-2015 AT A GLANCE

7

Evidence-Based Programs offered
across five counties in NW PA

25

Children received permanent homes

228

Individuals volunteered for
Big Brothers Big Sisters

1,365

Individuals received Counseling
and Education Services

11,876

Hours of service provided by volunteers

WHO WE ARE



Dear Friends,

As Family Services of NW PA moves into its 134th year, I am extremely proud of what our agency has accomplished, and truly humbled by the support that has made it all possible.

This past year was one of significant growth, not just internally, but on a much broader scale. By remaining committed to our mission, we were able to have a significant impact on the families we serve, the volunteers we cherish, and the community we love.

One of our ongoing priorities has been to provide high quality programs and services that produce significant results, with an emphasis on evidence-based programs. We were thrilled at the opportunity to expand our continuum of care by offering a new evidence-based program in our Crawford County office. Family Behavior Therapy (FBT), an in-home treatment program, marks the seventh evidence-based program we now offer to families and individuals across Northwest Pennsylvania.

As we look into next year, we are excited to begin implementing new strategic planning efforts. The ongoing development of the agency's strategic plan is a major task. I am especially grateful to our Board of Directors for providing guidance, support, and, most importantly, their time.

On behalf of the Board of Directors, I thank you for your continued commitment to our mission. Together, we are making futures brighter for children and families across Northwest Pennsylvania.

Sincerely,

George Joseph
Board President

COMMUNITY IMPACT

Last fiscal year, the 157 staff members of Family Services of NW PA touched the lives of

7,985 people

OUR MISSION

To strengthen family life by providing counseling, education and advocacy.

OUR LEADERS

EXECUTIVE LEADERSHIP:

Gregory Loop, *President & CEO*
Stephanie Balko, *Chief Financial Officer*
Michele Koszegi, *Director of Compliance & CQI*
Steve Minick, *Vice President of Programs*
Danielle Szklenski, *Vice President of Programs*
Tammie Wadding, *Director of Human Resources*
Gloria Kerr, *Director of Program Services, Crawford, Mercer & Venango*

AGENCY BOARD OF DIRECTORS:

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Dennis Grow, *Executive Vice Chair*
Jennifer Marz, *Executive Secretary*
Edward Althof / Paul Carpenedo / Nancy Chiappazzi /
Dr. Christopher C. Clark, D.O. / Melanie Deppen /
Lisa Graff / Laura Guncheon / Elizabeth McCormick /
Susan West Pallant / Richard A. Ruedy / Gregory Loop

BIG BROTHERS BIG SISTERS ADVISORY BOARD:

Rob Majczyk, *Board Chair*
Erik Perrino, *Vice-Chair, Membership Compliance Officer*
Lesley Ridge, *Board Secretary*
Lisa Graff, *FSNWPA Executive Board Liaison*
Debbie Batten, *Past Board Chair*
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Mark Howell / Jayashree Ishwar / Stella LaPaglia /
Mitch Lenhard / Tom Schumacher / Nate Wheeler /
Rebecca Wurst

NW 3 ADVISORY BOARD

(Crawford, Venango & Mercer Counties):
Dr. Kathryn Anderson / Patricia Bailey /
Corinne Chafey / Juvia Heuchert /
Susan West Pallant, *FSNWPA Executive Board Liaison* /
Christine Rick / Betty Williams

PROGRAMS

CONTINUUM OF CARE:

Family Services of NW PA is a leading nonprofit service provider across Northwest Pennsylvania. We offer a comprehensive continuum of care and high quality, innovative programs and services designed to strengthen the lives of children and families.

WE GET RESULTS

Family Services continues to be dedicated to implementing evidence-based programs that produce quality outcomes. We are proud to offer the following evidence-based programs:

AGGRESSION REPLACEMENT TRAINING

(Crawford County) Cognitive behavioral intervention program that helps youth ages 12-17 improve social skill competence and moral reasoning, better manage anger, and reduce aggressive behavior.

BIG BROTHERS BIG SISTERS

(Erie County) Mentoring program that helps meet basic developmental needs of youth ages 6 to 14 by providing caring, non-judgmental adult mentors.

FUNCTIONAL FAMILY THERAPY

(Erie County) In-home therapy program that helps families with at-risk youth change problem family and relational patterns.

MULTISYSTEMIC THERAPY

(Erie, Crawford & Mercer Counties) Intensive in-home therapy program that helps families of youth ages 12-17 years old who exhibit delinquent behaviors driven by factors primarily outside of the family.

MST FOR PROBLEM SEXUAL BEHAVIOR

(Erie County) Intensive in-home therapy program that helps families of youth ages 12-17 years old who exhibit sexually offending behaviors.

TRAUMA-FOCUSED COGNITIVE BEHAVIORAL THERAPY

(Erie County) Treatment intervention program that helps children ages 4 to 18 years old and their caregivers overcome the negative effects of traumatic life events.

Family Services of NW PA offers programs and services that reflect our extensive experience in strengthening families and our commitment to achieve exceptional outcomes. We are pleased to offer the following programs and services to families across Northwest Pennsylvania:

ADOPTION & KINSHIP SERVICES

(Erie, Crawford, Mercer & McKean) Variety of child placement services for both children and families, including adoption searches, kinship care services, child profiles, and home study services.

BRIEF SERVICES PROGRAM

(Crawford, Venango & Mercer) Child welfare program that helps at-risk families cope with problems and improve childcare practices.

CHILDREN COPE WITH DIVORCE

(Erie) Four-hour court-ordered custody and visitation seminar that helps parents support children during family transitions.

FAMILY BASED MENTAL HEALTH

(Erie, Crawford, Mercer & Venango) Intensive in-home therapy, case management and crisis intervention program that serves parents with children who are seriously mentally ill or emotionally disturbed.

SPECIALIZED FAMILY BASED MENTAL HEALTH

(Erie & Mercer) In-home therapy program that helps parents care for their children who have been victims of sexual abuse or demonstrate sexually reactive behaviors.

FAMILY BEHAVIORAL HEALTH/ENHANCED MOBILE THERAPY

(Crawford) Behavioral health rehabilitative program that helps families by providing mobile therapy.

FAMILY GROUP DECISION MAKING

(Erie & Mercer) Child welfare program that invites families and others to come together as the best people to plan and make decisions for family members.

FAMILY PRESERVATION SERVICES

(Erie, Crawford, Venango & Mercer) In-home counseling program that helps strengthen the families of children at risk of placement by improving family functioning and preventing unnecessary placement of children.

INDEPENDENT LIVING PROGRAM

(Erie) Child welfare program that helps youth who are in out-of-home placement make the transition to become independent, self-sufficient and productive adults.

INTENSIVE FAMILY SERVICES

(Crawford) Intensive in-home counseling program that provides crisis intervention and family treatment to keep children and families safe.

OFFICE-BASED COUNSELING

(Erie) Individual, family and couples counseling that helps with relationship concerns, parenting challenges, adjustment issues, depression, anxiety, and anger management.

SUPPORTING OPPORTUNITIES FOR ACHIEVEMENT AND RESILIENCY

(Crawford) School-based behavioral health services that helps children with emotional and/or behavioral difficulties.

TIME LIMITED FAMILY REUNIFICATION

(Erie) Intensive in-home program that helps families that have had children removed from the home achieve safe reunification.

MAJOR ACHIEVEMENTS

NEW EVIDENCE-BASED PROGRAM IN CRAWFORD COUNTY

Family Services is proud to offer a new evidence-based program in our Crawford County office. Family Behavior Therapy (FBT) is an in-home treatment approach aimed at parents of children ages 0-18 years old who are currently open at Crawford County Children and Youth Services. To qualify for this program, one parent must have an identified drug and alcohol problem that is hindering his or her ability to parent.

FBT utilizes innovative behavior therapies to treat substance abuse, conduct disorders, mood disorders, family dysfunction, under/unemployment, poor communication skills, anger management, and other problem behaviors. Families enrolled in FBT receive weekly therapy sessions for up to six months. With the addition of Family Behavior Therapy, Family Services now offers seven evidence-based programs to families and individuals across northwest Pennsylvania.

VICE PRESIDENT ASSUMES COMMUNITY LEADERSHIP ROLE

Earlier this year, Vice President Danielle Szklenski assumed the role of Chairwoman for the Erie County Policy and Planning Council for Children and Families (PPC). The Council is a county wide collaborative where members share information and work together to promote a flourishing, asset rich community. Members include representatives from various agencies, service providers, and non-profits around the Erie area.

The Policy and Planning Council recently created and continues to utilize the Community Action Plan, which consists of specific evidence-based strategies addressing the top risk factors and protective factors for Erie County that have been identified through research using the Pennsylvania Youth Survey and other available data within the community. "The Council's emphasis on meeting data-driven needs through evidence-based interventions is closely aligned with our agency's core belief in high-quality programming," said Danielle. "Being a part of this community-wide effort helps to ensure our programs are addressing our community's true needs, which allows us to make a significant positive impact for families."

MST THERAPISTS RECEIVE MOTIVATIONAL INTERVIEWING TRAINING

As part of a countywide grant, and through encouragement by Mercer County stakeholders, all therapists in the Multisystemic Therapy (MST) program received Motivational Interviewing Training. MST Crawford Supervisor Carissa Fucci also received Motivational Interviewing Coaches Training to support efforts of continuing to have all new program hires trained in Motivational Interviewing.

FBMH WORKERS COMPLETE 3 YEAR CORE TRAINING

Our Family Based Mental Health (FBMH) program partners with the Philadelphia Child and Family Training Center, Inc. to provide Clinical and Didactic trainings in the Eco-Systemic Structural Family Therapy Model. This is a three-year training cycle that requires all staff to attend 13-15 trainings per year (for a total of 71 trainings), submit a graded competency presentation, and sit for a Certification Exam. This year two program employees, Sharon Carpenter and Tammy Rader, completed the competency portion and passed the Certification Exam. So far, eight program staff members have successfully graduated from the three year core training.

COMMUNITY TRAINING OPPORTUNITIES

In April, Vice President Steve Minick spoke at the 2015 "Crime Victims Rights Conference: Building a Trauma Informed Community." Steve's presentation, entitled "Responding to traumatic reactions in children and adolescents," was geared towards the agency's ongoing efforts to create a trauma informed community. 25 local professionals attended the presentation.

AGENCY LEADERS ATTEND ANNUAL CONFERENCE

In October, members of the Family Services Executive Leadership team joined other executives and directors from human-serving nonprofits at the 2014 Alliance for Children and Families Annual Conference in Pittsburgh. In attendance were Greg Loop, President & CEO; Stephanie Balko, Chief Financial Officer; Michele Koszegi, Director of Compliance and CQI; Steve Minick, Vice President of Programs; Danielle Szklenski, Vice President of Programs; and Tammie Wadding, Director of Human Resources.

BIG BROTHERS BIG SISTERS PROGRAM WINS QUALITY AGENCY AWARD

BBBS of America recognized Big Brothers Big Sisters of Family Services of NW PA with a Quality Agency Award. Agencies receiving this reward met or exceeded the following goals in 2014:

- Served a minimum of 150 children and raised \$150,000 in revenue
- Achieved a Community-Based 12-month retention rate of 64.5%
- Achieved a Site-Based 12-month retention rate of 41%
- Maintained a Match Support done rate of 90% or more



Big Brothers Big Sisters
of Family Services of NW PA



BUILDING HOPE

Counseling & Education Services

SAMANTHA'S STORY

For most of my life, I managed to fall through the cracks. I knew I needed support, but was unable to pay for private counseling because it was not covered by my insurance.

For many years, I felt overwhelmed and alone. Navigating daily activities was burdensome. I felt angry and depressed because I could not meet these simple demands. Other personal challenges led to feelings of loss, grief, low self-image and poor self-esteem. I felt I had lost my place and purpose in life. The only thing more burdensome was my overwhelming fear of the future.

Thanks to the support of the United Way of Erie County, I finally had the opportunity to sign up for counseling services at Family Services of NW PA.

At first I wasn't sure of what I needed, wanted or expected from counseling. I became more nervous and anxious as I waited for my first appointment. All my fears seemed to melt away once I entered the waiting room at Family Services. The receptionist was very welcoming, which helped me to relax.

As I sat in the waiting room, my heart started to pound again. The first thing I noticed about my therapist was her confidence and gentle demeanor. Her compassion and interest in what had brought me to her and how she could help were genuine and evident. I was finally able to let out a sigh of relief.

It is still amazing to me how far I have come in this process. With the help of my therapist, and the safe and trusting atmosphere at Family Services, I have been able to identify my strengths and weaknesses. More importantly, the positive support has given me the confidence and resources to find some answers myself.

Make no mistake, this was hard work! My therapist was not easy on me, but she was caring and supportive throughout the entire process. Her constant guidance and tools allowed me to trust myself, my worth, and my overall purpose. She has shown me that to care for my own needs is not selfish.

My world has just begun to open up. I am pursuing new interests and exploring my faith and spirituality, and continue to build positive support systems.

I am still a work in progress but, thanks to Family Service of NW PA, I am finally able to look forward to my future without the fear that once crippled me. I am participating in life. I no longer hide from each day. For the first time in many years, hope has replaced despair.

Counseling services at Family Services of NW PA are supported by the United Way of Erie County. Without the financial support of agencies like the United Way, people like Samantha would not have access to life-changing counseling services.



WE GET RESULTS

100%

100% of families in our **Brief Services** program had no new instances of abuse or neglect

100%

100% of clients in **Project SOAR** maintained or decreased their current level of care

91%

91% of families improved parenting capabilities through our **Family Preservation Services**

97%

97% of participants reported a positive change in behavior as a result of what they learned in **Children Cope With Divorce**

100%

100% of youth stated that the services they received through the **Independent Living Program** made things better

94%

94% of families involved in **Intensive Family Services** stabilized their home to help avoid placement of their children.

95%

95% of families who completed our **Family Behavioral Health/Enhanced Mobile Therapy** program had no incidents of neglect or abuse

99%

99% of clients who participated in **Family Group Decision Making** reported that a plan was developed to include ways the family can help out

80%

80% of families who participated in our **Time Limited Family Reunification** program showed improvement in parenting skills as a direct result of TLFR services

RICHARD'S STORY

Richard was referred to our Independent Living Program (ILP) after being placed in a shelter as a result of family-related issues. Richard was emotionally wounded, had poor self-esteem, fostered a negative outlook, and lacked confidence. He was eventually placed in a residential treatment facility. While at the treatment facility, Richard's caseworker encouraged him to get involved in life skills groups, social activities and community service.

They worked together to create a goal-oriented case plan that focused on Richard's potential. Richard successfully completed the program at the treatment facility and was moved to a group home. He quickly obtained his own apartment through the group home's transitional living program (TLP). As Richard continued working with his case manager to develop new skills, it was clear he was developing confidence in himself. Over time, he was able to do more things independently, such as grocery shopping, cooking, and laundry.

As a result of the services he received through the ILP program at Family Services, Richard was able to transfer to a public school and is now thriving. Richard has become an advocate not only for himself, but also for other foster youth in the community. In addition to advocating for his own mental health needs, Richard also advocated for youth in the transitional living program by requesting they receive the same privileges and opportunities as residents in a group home setting.

Richard is now part of the ILP Youth Advisory Board, a group of ILP clients who advocate for foster youth and help to plan events for ILP.



HELP IS HERE

Are you struggling with depression or anger, coping with trauma, or having trouble managing relationships? If you are an Erie County resident, you are eligible for our Office-Based Counseling Services. Call 814-866-4500 today for more information.



BUILDING TRUST

Adoption & Kinship Services

THOMAS'S STORY

Thomas was a quiet and subdued 12-year-old. Adjudicated at a young age, he spent many years in foster care before being adopted by an elderly couple. Within two years, both adoptive parents had passed away, leaving Thomas temporarily in the care of his adoptive parents' children, who were also raising their own three children.

After allegations of abuse were made against Thomas's caregivers, he and his siblings were removed from the home and placed in foster care. Caseworkers collaborated with other agencies that Thomas was involved with in order to foster positive relationships between Thomas and his siblings, and to help them process the difficult circumstances they were dealing with.

Just when Thomas was starting to give up on ever finding a family, exposure at a statewide matching event resulted in two different families expressing interest in learning more about him. Within one month, both families were interviewed and a potential family had been chosen for Thomas. After receiving a picture book from the prospective family, Thomas immediately requested to meet them via phone call. Thomas spoke with them daily for two weeks until the potential adoptive family was able to travel to Crawford County to meet him in person.

Within minutes of meeting Thomas, the potential adoptive parents felt an immediate connection. Communication continued until Thomas was invited to Pittsburgh for a weekend visit. Within two weeks of this visit, a judge agreed to allow Thomas to move permanently to Pittsburgh with his new adoptive family. Thomas' adoptive parents maintain regular contact with caseworkers at Family Services, and recently reported that Thomas is flourishing in his new home.

After years of heartache and searching, Thomas finally found his forever home thanks to the efforts of the Family Services' Adoption Department, in collaboration with numerous other agencies throughout Crawford County.



WE GET RESULTS

92%

92% of adoptive families reported satisfaction with our services

25

25 children were provided with permanent homes

BUILDING CHARACTER

Big Brothers Big Sisters

RAY AND ADAM'S STORY

Adam's father left when he was very young. His mother wanted to make sure he had a positive male role model in his life. When Adam was eight years old, he was matched to Big Brother Ray.

Over the years Ray has given Adam advice, pointed him in the right direction, and had always been there to lend a helping hand. One value Ray always taught Adam was the importance of respect. "Ray is the perfect role model because he always puts other people ahead of himself. He is selfless and treats everyone well. This example that he set is something I continue to try to live out each and every day," said Adam.

Adam felt there were many reasons his match with Ray has been successful for so many years. "Certain people have chemistry, and we had that," said Adam. "Having shared interests gave us common ground to build a relationship on. We actually had so much in common that it turned a potentially temporary relationship into one that has lasted for years and years."

Nearly fifteen years later, Adam and Ray still maintain their friendship and keep in touch on a regular basis. "We make it a point to talk regularly and update each other, even when we can't get together in person," said Adam. "Even though I'm now an adult, it is still nice to have that support from Ray."

Ray also enjoys the continued friendship with Adam. "Both Adam and I have gained from this experience and we will continue our partnership," said Ray. "Adam will go far in life, and I am happy to have played a small part."

Adam recently received an award from the Beta Gamma Sigma Honor Society at Penn State Behrend. Both Ray and Adam's mother were in the audience to watch him receive this special recognition. "Having both of them there was very special to me," said Adam. "It was a very cool experience."

"Adam's induction into Penn State Behrend Beta Gamma Sigma Honors Society is a wonderful achievement to close out this phase of Adam's college experience," said Ray. "I am very proud of Adam's hard work, ambition, focus, and dedication at this point in his life."

Adam is a graduate of Penn State and is now pursuing his MBA. He continues to be an advocate for Big Brothers Big Sisters. "Having guidance and a positive role model to look up to can really do wonders for an impressionable kid," said Adam. "Some people think they aren't good enough, but they don't realize that just getting involved can have a far reaching and long lasting impact on a child."

To learn how to become a volunteer mentor, please call 814-866-4566 today.

Big Brothers Big Sisters of Family Services of NW PA receives significant financial support from the Pennsylvania Commission on Crime and Delinquency, Highmark Blue Cross Blue Shield, the LocalEdge, and the United Way of Erie County.



WE GET RESULTS

228

228 children were matched
with an adult volunteer

11,876

Volunteers in the Big Brothers
Big Sisters program provided an
estimated 11,876 service hours

25

25 group activities were offered
to enhance the mentoring
relationships

DONORS

AGENCY DONORS

Charities for Children
Cynthia Farabaugh-Hood
Fred & Joan Ferguson
J.K. Group
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Robert Polak

BIG BROTHERS BIG SISTERS

Anivo – Albion State
Correctional Institution
East Erie Moose Family Center
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Christian School
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Young Erie Professionals

MEMORIES AND HONORS

In Memory of Phillip Boboshko

Lucy Krupicz

In Memory of Lydia Gambill

Erie Codgers

In Memory of Michael P. Cole

Andrea Hein

In Honor of Mr. & Mrs. Eugene

Zorn's 50th Wedding Anniversary

Mr. & Mr. Frank McStee

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BIG BROTHERS BIG SISTERS BOWL FOR KIDS' SAKE

Platinum Sponsor (\$10,000):

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Erie Sand and Gravel

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M Café
National Fuel
Northwest Savings Bank
Sunflower Club

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Knights of St. John Building
Association
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Penn State Behrend
Management 301

Lane Sponsors (\$300):

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Sportsmen's Athletic Club
UE Local 506
V.F.W. Post 740, Inc.

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Baycrete, Inc.
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David Laird Associates-Surveying
And Engineering
Edison Elementary

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Erie Federal Credit Union
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Hoffman Glass Co., Inc.
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Food & Beverage Sponsors:

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Hungry Howie's
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Italian Restaurant
Nunzi's Place
Wegman's

Grand Prize Sponsors:

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YMCA of Greater Erie

Media Sponsors:

Classy 100
DJ Dale
Go-Mini
WJET TV, FOX 66

BIG BROTHERS BIG SISTERS CASINO NIGHT

High Roller Sponsors (\$1,000):

Mark & Lynn Mathieu
South Erie Turners

Full House Sponsors (\$100):

Erie Insurance
Erik Perrino
Jayashree Ishwar
Mark Howell
Paula Hayes
The Huzar Club

Jackpot Sponsors

(Food & Beverage):

Coca Cola
Curtze Food
Katie Sagan
Nunzi's Place
Peggy Popeski
Petra's Restaurant

Table Aces (Prize Sponsors):

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 Cathedral Prep
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 Erie Bayhawks
 Erie Otters
 Erie Philharmonic
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 Mud Puppies Self Dog Wash
 Pat Bojarski

Pointe Four Vintage Boutique
 Romolo Chocolates
 Scott Bielharz
 Shannon McAdoo
 Splash Lagoon
 Stefanelli's Candies
 Susan Moorehead
 The Breakfast Place
 The Brewerie at Union Station
 The Kostel Family
 The Masterson Family
 The Ranalli Family
 The Sassy Peacock
 The Summerhouse Café
 Tinseltown

**HIGHMARK WALK FOR A
HEALTHY COMMUNITY (BIG
BROTHERS BIG SISTERS)**

Susan Amendola
 Tessa Benek
 Marilyn Bowers
 Rob Cacchione
 Kara Coleman Cacchione

Father Mike DeMartinis
 Christine DiLuzio
 Jackie DiLuzio
 Karen DiLuzio
 Mary Helen DiMattio
 Arline Fabrizi
 Brett Fallon
 Patty Farrel
 Lisa Graff
 Elisa Guida
 Bryana Hayes
 Paula Hayes
 Janice Iesue
 Michele Koszegi
 Amy Lamm
 Brittany Lauer
 Eden Laughlin
 Erica Lewandowski
 Maura Maciak
 Lynn Mathieu
 Katie McDonald
 Diana McManus
 Stephanie Messner
 Breanna Miklos

Steve Minick
 Sarah Morgan
 Dorothy Patsy
 Erik Perrino
 Peggy Popeski
 Janet Quinn
 Katie Sagan
 Phil Sagan
 Ed Saloum
 Tom Schumacher
 Dave Wachter
 Tami Yakish

Any omission from these lists is purely accidental. If you should have been included and were not, please accept our sincere apology.

FINANCIALS

REVENUE BY SOURCE

Children and Youth	43.5%
Managed Care Organizations	35%
Statewide Adoption Network	10.5%
Client Service Fees	1%
MH/ID (Erie & Crawford Counties)	2.5%
Donated Services	2.5%
United Way	3%
Investment & Miscellaneous Income	0.5%
Special Events & Contributions	1.5%

TOTAL EXPENSES

Counseling/Education	66.71%
Adoption	28.29%
Volunteer Support	5.00%



5100 Peach Street | Erie, PA 16509

Non-Profit
Organization
US Postage PAID
Erie, PA
Permit No. 32

DONATE TODAY

Help us Continue to Grow Strong Families in Northwestern Pennsylvania

Call us today to learn about giving opportunities available through our agency.

814.866.4500 • FSNWPA.ORG

OFFICE LOCATIONS

Family Services of NW PA has offices located throughout Northwest Pennsylvania to meet the needs of our clients.

Erie County:

Main Office
5100 Peach Street
Erie, PA 16509
814-866-4500

Union City Office
38 North Main Street
Union City, PA 16438
814-438-7341

Crawford County:

Meadville Office
18360 Technology Drive
Suite 200
Meadville, PA 16335
814-724-4800

Venango County:

Oil City Office
206 Seneca Street
Suite 43, Fourth Floor
Oil City, PA 16301
814-670-0524

Mercer County:

Sharon Office
7 West State Street
Second Floor, Suite 202
Sharon, PA 16146
724-704-7227